

CQUENSYS

EMPOWERING DATA-DRIVEN ENTERPRISES™

CASE STUDY

Identity and Access Management at a
leading Health Services Provider.

HEALTH SERVICE PROVIDER



ABSTRACT

Our client is a leading North American health-services provider. Cquensys was involved in implementing a comprehensive Identity and Access Management solution for the client.

CLIENT CHALLENGES:

1

Lack of user organizational hierarchies and user groups.

2

Need for better support inheritance, customizable user ID policy management, password policy management, and user access policies that reflected changing client business needs.

3

Need for Centralized management of parameters and entitlements, and view of history of resource allocations.

4

Need for delegated administration with comprehensive permission settings for user management.

5

Minimal self-service capability.

CQUENSYS SOLUTIONS

Cquensys implemented a comprehensive solution which included:

IDENTITY MANAGEMENT

Identity management which helped manage the entire life cycle of user identities across enterprise resources both within and beyond the client infrastructure firewalls.

ACCESS CONTROL

Access control management to control user access to client portal resources.

DIRECTORY SERVICES

Directory services based on LDAP and Active Directory in order to provide the scalability, flexibility, availability and security features needed to support identity service.

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CLIENT BENEFITS

1

Ability to consolidate a user's identity across enterprise applications and the LDAP compliant directory and be able to manage them from a centralized location.

2

Reduction in the overall administrative tasks and time required for client personnel to make a user productive, from provisioning the necessary user accounts, to associating them to the proper access control mechanisms in place for authentication and authorization.

CQUENSYS DIFFERENTIATORS

Cquensys brought the below skills to manage the program implementation:

- » A team experienced in data security, identity and access management that was able implement a robust solution
- » Understanding of a wide variety of technologies (OIM, OAM, OAAM, OVD, OUD, SOA Suite (for OIM), OEM, Web Logic Server, OHS)

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