

# CQUENSYS

EMPOWERING DATA-DRIVEN ENTERPRISES™

CASE STUDY

**Identity and Access Management** at a leading Health Services Provider.

**HEALTH SERVICE PROVIDER**



## ABSTRACT

Our client is a leading North American health-services provider. Cquensys was involved in implementing a comprehensive Identity and Access Management solution for the client.

## CLIENT CHALLENGES:

1

Lack of user organizational hierarchies and user groups.

2

Need for better support inheritance, customizable user ID policy management, password policy management, and user access policies that reflected changing client business needs.

3

Need for Centralized management of parameters and entitlements, and view of history of resource allocations.

4

Need for delegated administration with comprehensive permission settings for user management.

5

Minimal self-service capability.

# CQUENSYS SOLUTIONS

Cquensys implemented a comprehensive solution which included:

## IDENTITY MANAGEMENT

Identity management which helped manage the entire life cycle of user identities across enterprise resources both within and beyond the client infrastructure firewalls.

## ACCESS CONTROL

Access control management to control user access to client portal resources.

## DIRECTORY SERVICES

Directory services based on LDAP and Active Directory in order to provide the scalability, flexibility, availability and security features needed to support identity service.

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## CLIENT BENEFITS

1

Ability to consolidate a user's identity across enterprise applications and the LDAP compliant directory and be able to manage them from a centralized location.

2

Reduction in the overall administrative tasks and time required for client personnel to make a user productive, from provisioning the necessary user accounts, to associating them to the proper access control mechanisms in place for authentication and authorization.

## CQUENSYS DIFFERENTIATORS

**Cquensys brought the below skills to manage the program implementation:**

- » A team experienced in data security, identity and access management that was able implement a robust solution
- » Understanding of a wide variety of technologies (OIM, OAM, OAAM, OVD, OUD, SOA Suite (for OIM), OEM, Web Logic Server, OHS)

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